

| SN | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved*  | Pending at the end of the month** |                                | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|------------|-----------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |            | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1  | 2                       | 3                                   | 4                         | 5             | 6          | 7                                 |                                | 8                                  |
| 1  | Directly from Investors | NIL                                 | NIL                       | NIL           | NA         | NIL                               |                                | NA                                 |
| 2  | SEBI (SCORES)           | NIL                                 | NIL                       | NIL           | NIL        | NIL                               |                                | NA                                 |
| 3  | Depositories            | NIL                                 | NIL                       | NIL           | NIL        | NIL                               |                                | NA                                 |
| 4  | Other Sources (if any)  | NIL                                 | NIL                       | NIL           | NA         | NIL                               |                                | NA                                 |
| 5  | <b>Grand Total</b>      | <b>NIL</b>                          | <b>NIL</b>                | <b>NIL</b>    | <b>NIL</b> | <b>NIL</b>                        |                                | <b>NA</b>                          |

### **Month-wise data for the current financial year**

| SN | Month              | Carried forward from month | Received | Resolved* | Pending**  |
|----|--------------------|----------------------------|----------|-----------|------------|
| 1  | 2                  | 3                          | 4        | 5         | 6          |
| 1  | April-2026         | NIL                        | NIL      | NIL       | NIL        |
| 2  | May 2026           | NIL                        | NIL      | NIL       | NIL        |
| 3  | June-2026          | NIL                        | 2        | 2         | NIL        |
| 4  | July 2026          | NIL                        | NIL      | NIL       | NIL        |
| 5  | August 2026        | NIL                        | 1        | 1         | NIL        |
| 6  | September 2026     | NIL                        | NIL      | NIL       | NIL        |
|    | <b>Grand Total</b> | <b>NIL</b>                 | <b>3</b> | <b>3</b>  | <b>NIL</b> |

*\*Inclusive of complaints of previous months resolved in the current month.*

*\*\*Inclusive of total complaints pending as on the last day of the month.*

*^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.*

### **Trend of Annual Disposal of complaints**

| SN | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18            | NIL                                | NIL                      | NA                       | NIL                            |
| 2  | 2018-19            | NIL                                | NIL                      | NA                       | NIL                            |
| 3  | 2019-20            | NIL                                | 1                        | 1                        | NIL                            |
| 4  | 2020-21            | NIL                                | 1                        | 1                        | NIL                            |
| 5  | 2021-22            | NIL                                | 4                        | 4                        | NIL                            |
| 6  | 2022-23            | NIL                                | 3                        | 3                        | NIL                            |
| 7  | 2023-24            | NIL                                | 6                        | 6                        | NIL                            |
| 8  | 2024-25            | NIL                                | 3                        | 3                        | NIL                            |
| 9  | 2025-26            | NIL                                | 3                        | 3                        | NIL                            |
| 10 | 2026-27            | NIL                                | 3                        | 3                        | NIL                            |
|    | <b>Grand Total</b> | <b>NIL</b>                         | <b>24</b>                | <b>24</b>                | <b>NIL</b>                     |

*\*Inclusive of complaints of previous months resolved in the current month*

*\*\*Inclusive of complaints pending as on the last day of the month.*

*^^ Count of complaints as on 30.09.2026*